

Drum Isolation Procedure

WorkCentre[®] 7120



To determine which Drum Cartridge is causing the defect and needs to be replaced, please follow the steps below:

1. Locate the Drum Isolation pages (4) included with this kit.
2. At the machine, make a copy of each Drum Isolation Page.

Note:

When making a copy of the **Black** Drum Isolation Page, it is very important to select **Black & White** as the output color.

3. Evaluate each copy for defects, such as spots, streaks, deletions, and lines. **If the defect is present in the same area on all four copies, the problem is not being caused by a Drum Cartridge.**

If the defect is present on only one of the copies, replace the appropriate Drum Cartridge. Most Drum defects will repeat every 29mm (1.141 in), 38mm (1.496 in), or 95mm (3.740 in) on a copy/print.

- If the defect appears only on the **Black copy**, replace the **Black Drum Cartridge**, located in area R1.
- If the defect appears only on the **Cyan copy**, replace the **Cyan Drum Cartridge**, located in area R2.
- If the defect appears only on the **Magenta copy**, replace the **Magenta Drum Cartridge**, located in area R3.
- If the defect appears only on the **Green copy**, replace the **Yellow Drum Cartridge**, located in area R4.